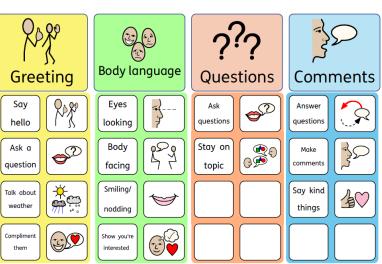
Central London Community Healthcare NHS Trust

How to Use a Conversation

Board

'Conversation skills' covers:

- Body language
- Eye contact
- Use of voice and volume
- Listening
- Greeting and initiating
- Taking turns
- Asking questions
- Answering questions
- Commenting
- Being relevant and appropriate
- Ending the conversation



It is not possible to work on all of these skills at once.

Steps to working on Conversation Skills

1. TEACH – first teach a conversation skill , e.g. taking turns.

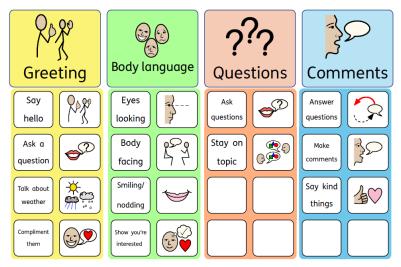


- 2. **PRACTISE** next practise the conversation skill.
- 3. **GENERALISE** lastly support the child to use the skill outside of practise in real life, e.g. when meeting friends/family.



REPEAT – repeat the cycle of teach – practise – generalise with a new conversation skill, e.g. starting the conversation.

- Once the student has increased their confidence and understanding of a range of conversation skills, it is important to help them to put these skills together, so that they can have more natural conversations with a range of people.
- Use the conversations board to help students to do this.



- Ask your child to first tell you what they know/remember about, 'what makes a good conversation?'.
- Write down their ideas.
- Show the child the conversation board and see if they remember that greetings, body language, asking and answering questions and making comments is important .
- Ask your child to decide on a topic that they would like to talk about.
- Once the students have chosen a topic, put the topic card in the centre of the table or write their chosen topic on a piece of paper.
- Provide the child with 5 -10 minutes to have a conversation around their chosen topic.
- Provide your child with feedback, e.g. 'great questions X', 'love that you nodded your head to show you were interested'.
- See if the students can give each other feedback on what they did well.
- Use visuals to provide specific examples of what make the conversation Good and where the gaps were. For example;

How did I do?	Greeting	Body language	??? Questions	Comments
Bill	"hello Bob"	Looking Waved Smiled Nodded head	" <u>where</u> did you go at <u>easter</u> ?"	"I went to my <u>cousins</u> house". "my mum and dad" "they made a chocolate cake for us. It was delicious. I love chocolate".
Bob	"hello Bill"		"Where did you go?" "who did you go with" " <u>what</u> was the best thing you did?"	"I went to Spain".



 You could add counters to the conversation board every time your child asks a question/ makes a comment while you listen.

- Give children feedback on whether their conversation was balanced. Does everyone have counters on questions and comments? What could X have asked? What could Y have said to show he was interested in X's holiday?.
- Display the question card visuals on the table and refer to these to help your child think of questions.

