



**Federation of  
Westminster Special Schools  
& Bi-Borough Inclusion Service**

# **Privacy Notice for Parents / Carers – use of your personal data**

**APPROVED BY THE GOVERNING BOARD  
LEADERSHIP GROUP: February 2024**

**Next review: February 2025**

## **1. Introduction**

Under data protection law, individuals have a right to be informed about how our schools use any personal data that we hold about them. We comply with this right by providing 'privacy notices' to individuals where we are processing their personal data.

This privacy notice explains how we collect, store and use personal data about parents and carers of pupils at our schools.

We, College Park School, Garway Road, London, W2 4PH / Queen Elizabeth II Jubilee School, Kennet Road, London, W9 3LG, are the 'data controller' for the purposes of data protection law. This policy covers the Bi-Borough Inclusion Service and all College Park sites. Our data protection officer is Turn IT On (see 'Contact us' below).

## **2. The personal data we hold**

Personal data that we may collect, use, store and share (when appropriate) about you includes, but is not restricted to:

- Contact details and contact preferences (such as your name, address, email address and telephone numbers)
- Details of your family circumstances
- Details of any safeguarding information including court orders or professional involvement
- Records of your correspondence and contact with us
- Details of any complaints you have made

We may also collect, use, store and share (when appropriate) information about you that falls into "special categories" of more sensitive personal data. This includes, but is not restricted to, information about:

- Any health conditions you have that we need to be aware of
- Photographs and CCTV images captured in school
- We may also hold data about you that we have received from other organisations, including other schools and social services.

## **3. Why we use this data**

We use the data listed above to:

- a) Report to you on your child's/young person's attainment and progress
- b) Keep you informed about the running of the school (such as emergency closures) and events
- c) Provide appropriate pastoral care
- d) Protect children and young people's welfare
- e) Assess the quality of our services
- f) Comply with our legal and statutory obligations

#### **4. Our lawful basis for using this data**

We only collect and use your personal data when the law allows us to. Most commonly, we process it where:

- We need to comply with a legal obligation
- We need it to perform an official task in the public interest

Less commonly, we may also process your personal data in situations where:

- We have obtained consent to use it in a certain way.
- We need to protect the individual's vital interests (or someone else's interest).

Where you have provided us with consent to use your data, you may withdraw this consent at any time. We will make this clear when requesting your consent, and explain how you would go about withdrawing consent if you wish to do so.

#### **5. Collecting this data**

While the majority of information we collect about you is mandatory, there is some information that can be provided voluntarily.

Whenever we seek to collect information from you, we make it clear whether you must provide this information (and if so, what the possible consequences are of not complying), or whether you have a choice.

Most of the data we hold about you will come from you, but we may also hold data about you from:

- Local authorities
- Government departments or agencies

#### **6. How we store this data**

We keep personal information about you while your child or young person is attending one of our schools. We may also keep it beyond their attendance at one of our schools if this is necessary. Our record retention period sets out how long we keep information about parents and carers.

We have put in place appropriate security measures to prevent your personal information being accidentally lost, used or accessed in an unauthorised way, altered or disclosed. We will dispose of your personal data securely when we no longer need it.

## **7. Who we share data with**

We do not share information about you with any third party without consent unless the law and our policies allow us to do so.

Where it is legally required or necessary (and it complies with data protection law), we may share personal information about you with:

- Our local authority [Westminster] and your local authority – to meet our legal obligations to share certain information with it, such as safeguarding concerns and information about exclusions
- Government departments or agencies
- Our regulator: (e.g. Ofsted)
- Suppliers and service providers: (Catering – Harrisons)
- Health authorities (e.g Ambulance, Nursing and Therapy Teams)

## **8. Your rights**

### **8.1 How to access personal information that we hold about you**

You have a right to make a 'subject access request' to gain access to personal information that we hold about you.

If you make a subject access request, and if we do hold information about you, we will (subject to any exemptions that may apply):

- Give you a description of it
- Tell you why we are holding and processing it, and how long we will keep it for
- Explain where we got it from, if not from you
- Tell you who it has been, or will be, shared with
- Let you know whether any automated decision-making is being applied to the data, and any consequences of this
- Give you a copy of the information in an intelligible form

You may also have the right for your personal information to be transmitted electronically to another organisation in certain circumstances.

If you would like to make a request, please contact us (see 'Contact us' below).

### **8.2 Your other rights regarding your data**

Under data protection law, you have certain rights regarding how your personal data is used and kept safe. For example, you have the right to:

- Prevent your data being used to send direct marketing
- Object to and challenge the use of your personal data for decisions being taken by automated means (by a computer or machine, rather than by a person)
- Have inaccurate personal data corrected
- Make a complaint to the Information Commissioner's Office

To exercise any of these rights, please contact us (see 'Contact us' below).

## 9. Complaints

We take any complaints about our collection and use of personal information very seriously. If you think that our collection or use of personal information is unfair, misleading or inappropriate, or have any other concern about our data processing, please raise this with us in the first instance.

Alternatively, you can make a complaint to the Information Commissioner's Office:

- Report a concern online at <https://ico.org.uk/make-a-complaint/>
- Call 0303 123 1113
- Or write to: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

## 10. Contact us

If you have any questions, concerns or would like more information about anything mentioned in this privacy notice, please contact our **data protection officer**:

<b>Data Protection Officer</b>	<b>Email</b>	<b>Phone</b>
<b>School Data Protection Lead – Arnold Flanagan</b>	<a href="mailto:a.flanagan@qe2cp.westminster.sch.uk">a.flanagan@qe2cp.westminster.sch.uk</a>	College Park School – 020 7221 3454  QE2 - 020 7641 5825
<b>DPO – Turn IT On</b>	<a href="mailto:Dpo@turniton.co.uk">Dpo@turniton.co.uk</a>	01865 597620 (Option 3 – GDPR)